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## Introduction

CompTIA A+ certification validates the latest foundation-level knowledge and skills needed by today's computer support professionals. This international, vendor-neutral certification is accredited by the International Organization for Standards (ISO) and the American National Standards Institute (ANSI). CompTIA A+ certification proves competence in a technician's ability to perform essential IT tasks such as installation, configuration, diagnosing, preventative maintenance, basic networking and security. It also confirms a technician's understanding of customer service and communication skills needed to work with clients.

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