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## Introduction

The Cisco Certified Network Associate Voice (CCNA Voice) validates associate-level knowledge and skills required to administer a voice network. The Cisco CCNA Voice certification confirms that the required skill set for specialized job roles in voice technologies such as voice technologies administrator, voice engineer, and voice manager. It validates skills in VoIP technologies such as IP PBX, IP telephony, handset, call control, and voicemail solutions

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